* Full refund is to be authorized if so desired by the passengers.
* Sending messages to station of destination using Indian Airlines channels.
* Permit passengers to make local/STD calls to their destinations. Reimbursement of such charges if call has been made from outside telephone.
* Transferring passengers and baggage to other airlines if available.
* In case delay occurs after boarding the passenger and the extent of delay is likely to be more than 20 minutes, passengers are deplaned and brought to the terminal. They are served with refreshments. If such facility is not available at airport they are sent to nearby hotel.

IPOs by AI and IA

2180. SHRIMATI S.G. INDIRA:
SHRIMATI SUKHBUNS KAUR:

Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether it is a fact that both the Air India and Indian Airlines have been asked to prepare the ground to launch their Initial Public Offerings (IPOs) by the end of this year to aid their expansion plans;

(b) if so, the details thereof;

(c) whether it is also a fact that the employees of both Air India and Indian Airlines would be given price preferential and firm allotment of IPO; and

(d) if so, the details thereof?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) to (d) The issue of an Initial Public Offerings for Air India and Indian Airlines is at a preliminary stage of discussion.

Permission to non-scheduled airlines to operate in the country

2181. SHRI RAJU PARMAR: Will the Minister of CIVIL AVIATION be pleased to state: